INFORMATION

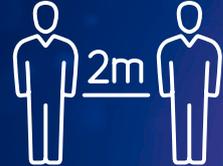### for University and Higher Education students about the

COVID 19 (CORONAVIRUS) PANDEMIC

Introduction

This information is for students who are studying on a university or higher education course at the College. We understand that this can be a worrying and challenging time and so want to sign post you to where you can get help and support.

Information for Students and Visitors regarding COVID-19 is available on the College's website at **https://www.sccb.ac.uk/covid-19**. This information is updated regularly and if we need to make changes to your studies, we will inform you as soon as possible.

Remember we all need to follow the Government's advice to keep safe and well.

What do you need to do if you have COVID-19 symptoms?

If you have COVID-19 symptoms please do not attend College. The latest advice regarding coronavirus symptoms is available at **https://www.nhs.uk/conditions/coronavirus-covid-19/symptoms/**. Please go to the College's website and follow the latest advice and guidance at **https://www.sccb.ac.uk/covid-19**

What do you need to do if you need to self-isolate?

There are regular updates and changes to advice, however, anyone who has a positive result for COVID-19, has COVID-19 symptoms or has been contacted by the Track and Trace system must follow the advice and self-isolate.

Please inform the College immediately if you need to self-isolate, you can do this on the website, click on the COVID-19: Essential Information for Students and Visitors at **https://www.sccb.ac.uk/covid-19**, please provide the dates that you have been told to self-isolate for. You should also inform your Tutor or Course Leader through email, Microsoft Teams or the Engage App.

The College has to share summary information with the Department for Education (DfE), such as the number of students who are self-isolating; we do not need to share personal information.

Where can you get help with your studies?

In any circumstances linked to self-isolation and COVID-19, if you are feeling well we expect you to join your classes online until you can stop self-isolating and can return to College.

If you have tested positive for COVID-19 and are feeling unwell you may not be able to join your classes and may need to have time away from your studies. In these circumstances you may be able to apply for an extension for your assessments, you will need to follow the

DO MORE SOUTH & CITY COLLEGE BIRMINGHAM & UNIVERSITY CENTRE

Ofsted
Good Provider

STAY ✖ SAFE.

Mitigating Circumstances process which can be found on Attain. Students who have been affected long term by COVID-19 could also consider taking a break from studies and return to studying later in the academic year or next year.

Your Tutors will also be able to provide support for your studies, and provide further information on for example placement requirements.

Where else can you get help and support or discuss your concerns?

The College's Student Services Department can also provide support and can signpost you to wider services; this can include welfare and counselling, support for students with learning or disability.

You can contact Student Services using Attain and selecting the Student Support icon on the front page, followed by Student Services, this will then provide a range of options including welfare.

If you are living away from home or live on your own, please contact your tutor to discuss any additional support you may need such as help with shopping or collecting medication.

The College is committed to developing a culture of belonging and want you to be safe and feel supported. No one should feel that they are own their own or lonely, dealing with COVID-19 is challenging and this can affect how you feel or affect your mental wellbeing. If you are feeling isolated or experiencing mental ill health, please contact Student Services or your Tutor.

If you are unhappy with your course or support received

If you wish to raise a concern that has not been resolved by talking to your tutor then all students are able to complain using the Compliments, Suggestions and Complaints procedure, this is available on Attain or the College's website **https://www.sccb.ac.uk/complaints**.

DO MORE SOUTH & CITY COLLEGE BIRMINGHAM & UNIVERSITY CENTRE

Ofsted
Good
Provider